

COMMANDER, NAVY REGION HAWAII PUBLIC AFFAIRS OFFICE 850 TICONDEROGA STREET, SUITE 110 JBPHH, HAWAII 96860 PHONE: 808-473-2888 FAX: 808-473-2876 www.cnic.navy.mil/hawaii



MEDIA RELEASE

FOR IMMEDIATE RELEASE

POC: Lydia Robertson, Director of Public Affairs Cell: (808) 554-4813 Duty Cell: (808) 371-5189 December 1, 2021 Release # 21-18

Navy Provides Updates For Military Housing Residents Impacted by Water

JOINT BASE PEARL HARBOR-HICKAM, Hawaii – The following updates are provided regarding more resources for families and those impacted by the current water situation.

- The Army is hosting a Town Hall meeting for residents of the Aliamanu Military Reservation (AMR) housing at the AMR Chapel (1085 Bougainville Loop) and has already notified residents. The Army will record the event and post that video on U.S. Army Garrison Hawaii's Facebook page.
- The Joint Base Pearl-Harbor Hickam Emergency Operation Center has added call numbers for impacted residents:
 - o 808-448-2557
 - o 808-448-2570
 - o 808-448-3262
 - o 808-448-2583
 - o 808-449-1979
- The Navy has built a new web page with information, resources and updates. It will be updated continuously with new information. It can be accessed from either the Navy Region Hawaii or Joint Base Pearl Harbor Hickam pages. The direct link is https://www.cnic.navy.mil/regions/cnrh/om/joint-base-pearl-harbor-hickam-water-resources-and-updates.html .
- Potable water trucks will be available for water at the following locations for individuals in impacted communities. All water that is being distributed is from a clean source separate from the water in question. Please bring sanitary jugs/containers and reuse them to help minimize the amount of plastics used. A valid military ID and verification of address will be required. Hours will be updated daily and provided via housing portals, the new resource web page, and social media. Locations are:

- Halsey Terrace Community Center which will support Doris Miller, Halsey Terrace and Radford
- NEX parking lot Moanalua Terrace
- Catlin Park Community Center
- o Ohana Nui Hickam Makai Rec Center located next to Tradewinds
- AMR Housing multiple locations

The Navy is continuing to collect and test samples, inspect water distribution systems and other parts of the Navy's water distribution system to identify and characterize the source of the issue with the water.

The Navy continues to monitor and investigate and will update residents and other stakeholders via a variety of means, including social media, housing portals, the Navy Region Hawaii resource page (https://www.cnic.navy.mil/regions/cnrh/om/joint-base-pearl-harbor-hickam-water-resources-and-updates.html), command ombudsmen, and other methods.

- 30 -